

Torben Carlsen Speaks Vlog 16 - transcript

Good afternoon, Friday afternoon again, and time for a short update from the world of DFDS by the CEO. It has been a week where in Denmark there has been a bank holiday so slightly less activity than usual, but still some notable things have taken place throughout the system.

I'd like to mention the UK government's support scheme for ferry operators into the UK, where we, together with other operators, are receiving support to make sure that the flow of essential goods continues into the UK, primarily our routes between Dover and Dunkerque and Calais that are receiving the support. In total DFDS delivers more than 30 percent of all trailer truck volumes from mainland Europe into the UK. So very good to see that the UK understands and recognises the importance of these workflows.

Those of you involved on board the vessels and in the terminals have received a questionnaire with the "Safety Starts with Me campaign". We've had some very unfortunate incidents in the group recently, both on board our vessels and in the terminals.

We have now launched a very big drive to improve that situation. And we have seen an overwhelming response rate to the questions asked. And I'd like to thank everybody for this. It is extremely helpful in establishing the right priorities and the right program to make sure that whenever we go to work at DFDS, whether we are an employee or a supplier or a customer, we also get home again safely.

Across our system, we've seen governments reopening different activities. Depending on where the different countries are in the Corona cycle, this is good news for us. We see every week slightly more encouraging volumes compared to the week before. It is, of course, sure that the opening of borders is what will really bring us back in business, particularly, of course, on the passenger side. There seems to still be some time before this will happen, although even on the border side, some lifting of restrictions are beginning to take place.

This was what I wanted to share with you this week, and I'll be back next week with more information. In the meantime, stay safe. Keep your loved ones safe and enjoy the weekend. Good afternoon.